OVATION HELMET REPLACEMENT POLICY:

IMPORTANT NOTICE: HELMETS INVOLVED IN ACCIDENTS SHOULD BE REPLACED AND NOT WORN AGAIN!

If your OVATION helmet is ever in an accident within the replacement period, return it to us for replacement at the costs listed below.

PLEASE DO NOT RIDE IN THE HELMET AGAIN IF IT WAS INVOLVED IN AN ACCIDENT! RETURN IT FOR A REPLACEMENT.

The following replacement policy is in effect for Ovation Helmets purchased in the United States (International customers must contact the store where the helmet was purchased).

English Riding Supply will replace your helmet involved in an accident for up to 3 years after purchase for a cost listed below.

<table>
<thead>
<tr>
<th>HELMET</th>
<th>ITEM#</th>
<th>PRICE</th>
<th>PRICE W/ SHIPPING &amp; HANDLING</th>
</tr>
</thead>
<tbody>
<tr>
<td>OVATION COMPETITOR</td>
<td>467775</td>
<td>$37.50</td>
<td>Plus $5.00 S&amp;H = $42.50</td>
</tr>
<tr>
<td>OVATION DELUXE SCHOOLER</td>
<td>467566</td>
<td>$27.50</td>
<td>Plus $5.00 S&amp;H = $32.50</td>
</tr>
<tr>
<td>OVATION METALLIC DELUXE SCHOOLER</td>
<td>469765</td>
<td>$30.00</td>
<td>Plus $5.00 S&amp;H = $35.00</td>
</tr>
<tr>
<td>OVATION MATTE CRACKLE SCHOOLER</td>
<td>470391</td>
<td>$30.00</td>
<td>Plus $5.00 S&amp;H = $35.00</td>
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<tr>
<td>OVATION EXTREME</td>
<td>467565</td>
<td>$41.25</td>
<td>Plus $5.00 S&amp;H = $46.25</td>
</tr>
<tr>
<td>OVATION GLITZ</td>
<td>469358</td>
<td>$50.00</td>
<td>Plus $5.00 S&amp;H = $55.00</td>
</tr>
<tr>
<td>OVATION PROTÉGÉ</td>
<td>467716</td>
<td>$21.50</td>
<td>Plus $5.00 S&amp;H = $26.50</td>
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<tr>
<td>OVATION MATTE PROTÉGÉ</td>
<td>469566</td>
<td>$22.50</td>
<td>Plus $5.00 S&amp;H = $27.50</td>
</tr>
<tr>
<td>OVATION METALLIC PROTÉGÉ</td>
<td>469766</td>
<td>$25.00</td>
<td>Plus $5.00 S&amp;H = $30.00</td>
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<tr>
<td>OVATION GLOSS CRACKLE PROTÉGÉ</td>
<td>470392</td>
<td>$25.00</td>
<td>Plus $5.00 S&amp;H = $30.00</td>
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<td>OVATION SYNC</td>
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<td>$35.00</td>
<td>Plus $5.00 S&amp;H = $40.00</td>
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<tr>
<td>OVATION SYNC w/ CARBON FIBER</td>
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<td>$41.25</td>
<td>Plus $5.00 S&amp;H = $46.25</td>
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<tr>
<td>OVATION Z-6 ELITE</td>
<td>468061</td>
<td>$45.00</td>
<td>Plus $5.00 S&amp;H = $50.00</td>
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<tr>
<td>OVATION Z-8 ELITE II</td>
<td>468064</td>
<td>$55.00</td>
<td>Plus $5.00 S&amp;H = $60.00</td>
</tr>
<tr>
<td>OVATION VENTI HELMET</td>
<td>470382</td>
<td>$37.50</td>
<td>Plus $5.00 S&amp;H = $42.50</td>
</tr>
</tbody>
</table>

To receive a replacement helmet please follow the instructions listed below:

[1] Fill out the Return Authorization Form and return with your helmet. If you cannot print the accident form please call 1-866-569-1600 and we will send one to you. Or contact your retailer for a form.
[3] Return a copy of your dated sales receipt
[4] Include a signed and dated letter describing the accident in as much detail as possible.
[5] Provide us with your contact name, address, email address & phone number.

SOMEONE MUST BE AVAILABLE AT THAT ADDRESS TO SIGN FOR YOUR HELMET.

[6] A check, or money order made out to English Riding Supply, or credit card information for payment as indicated above. Send to address below.

ENGLISH RIDING SUPPLY
C/O ACCIDENT REPLACEMENT
520 KANE STREET
SCRANTON, PA 18505
OVATION® DAMAGED HELMET RETURN AUTHORIZATION FORM

FIRST NAME: ____________________ LAST NAME: ____________________

STREET ADDRESS: ____________________________________________________

(HELMETS ARE SENT SIGNATURE-REQUIRED)

CITY: __________________________ STATE: ________________ ZIP: ________

PHONE: ____________________ EMAIL ADDRESS: ____________________

HELMET MODEL/ITEM NUMBER: ________________________ HELMET SIZE: ____

HELMET COLOR: _______________ DATE PURCHASED: ____________________

STORE WHERE IT WAS PURCHASED: ______________________

BRIEF ACCOUNT OF ACCIDENT:

____________________________________________________________________________

____________________________________________________________________________

_______________________________________________________

SELECT METHOD OF PAYMENT: [ ] CHECK [ ] MONEY ORDER [ ] CREDIT CARD

NAME AS IT APPEARS ON CREDIT CARD: ______________________

BILLING ADDRESS OF CREDIT CARD: ______________________

CITY, STATE, ZIP: ______________________

CARD TYPE: [ ] VISA [ ] MASTER CARD [ ] AMERICAN EXPRESS

CARD NUMBER: ______________________

CARD EXPIRATION DATE: ____________ SECURITY CODE: _________

By signing this form, I hereby authorize English Riding Supply (ERS) to use the above credit card to process my order.

SIGNATURE: ______________________ DATE: ____________

*Please note that the damaged helmet MUST be sent back to ERS to receive the discounted replacement.

FOR OFFICE USE ONLY:

DATE OF RETURN: ____________ ORDER # ____________

www.ENGLISHRIDINGSUPPLY.COM