

OVATION HELMET REPLACEMENT POLICY:

IMPORTANT NOTICE: HELMETS INVOLVED IN ACCIDENTS SHOULD BE REPLACED AND NOT WORN AGAIN!

If your OVATION helmet is ever in an accident within the replacement period, return it to us for replacement at the costs listed below.

PLEASE DO NOT RIDE IN THE HELMET AGAIN IF IT WAS INVOLVED IN AN ACCIDENT! RETURN IT FOR A REPLACEMENT.

The following replacement policy is in effect for Ovation Helmets purchased in the United States.

English Riding Supply will replace your helmet involved in an accident for up to 3 years after purchase for a cost listed below.

HELMET	ITEM#	PRICE	PRICE W/ SHIPPING & HANDLING
OVATION COMPETITOR	467775	\$37.50	Plus \$5.00 S&H = \$42.50
OVATION CUBIX SCHOOLER	468337	\$30.00	Plus \$5.00 S&H = \$35.00
OVATION DELUXE SCHOOLER	467566	\$27.50	Plus \$5.00 S&H = \$32.50
OVATION METALLIC DELUXE SCHOOLER	469765	\$30.00	Plus \$5.00 S&H = \$35.00
OVATION ECLIPSE	468589	\$50.00	Plus \$5.00 S&H = \$55.00
OVATION EXTREME	467565	\$41.25	Plus \$5.00 S&H = \$46.25
OVATION GLITZ	469358	\$50.00	Plus \$5.00 S&H = \$55.00
OVATION PROTÉGÉ	467716	\$21.50	Plus \$5.00 S&H = \$26.50
OVATION MATTE PROTÉGÉ	469566	\$22.50	Plus \$5.00 S&H = \$27.50
OVATION METALLIC PROTÉGÉ	469766	\$25.00	Plus \$5.00 S&H = \$30.00
OVATION SYNC	467567	\$35.00	Plus \$5.00 S&H = \$40.00
OVATION SYNC w/ CARBON FIBER	467568	\$41.25	Plus \$5.00 S&H = \$46.25
OVATION Z-6 ELITE	468061	\$45.00	Plus \$5.00 S&H = \$50.00
OVATION Z-8 CARBON FIBER	468062	\$75.00	Plus \$5.00 S&H = \$80.00
OVATION Z-8 ELITE II	468064	\$55.00	Plus \$5.00 S&H = \$60.00
OVATION Z- 15	468063	\$55.00	Plus \$5.00 S&H = \$60.00
OVATION SOUL (discontinued)	469359	\$70.00	Plus \$5.00 S&H = \$75.00
OVATION QUANTUM (discontinued)	468590		Please choose another model to replace this helmet
OVATION VALKYRIE (discontinued)	468588		Please choose another model to replace this helmet

To receive a replacement helmet please follow the instructions listed below:

- [1] Fill out the Return Authorization Form and return with your helmet . If you cannot print the accident form please call 1-866-569-1600 and we will send one to you. Or contact your retailer for a form.
- [2] Return the damaged helmet freight pre-paid.
- [3] Return a copy of your dated sales receipt
- [4] Include a signed and dated letter describing the accident in as much detail as possible.
- [5] Provide us with your contact name, address, email address & phone number.
- [6] A check, or money order made out to English Riding Supply, or credit card information for payment as indicated above. Send to address below.

ENGLISH RIDING SUPPLY
C/O ACCIDENT REPLACEMENT
520 KANE STREET
SCRANTON, PA 18505

OVATION™ DAMAGED HELMET RETURN AUTHORIZATION FORM

FIRST NAME: _____ LAST NAME: _____

STREET ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE#: _____

EMAIL ADDRESS: _____

HELMET MODEL: _____ HELMET SIZE: _____

HELMET COLOR: _____ DATE OF PURCHASE: _____

STORE WHERE IT WAS PURCHASED: _____

BRIEF ACCOUNT OF ACCIDENT: _____

PLEASE SELECT METHOD OF PAYMENT:

CHECK# _____ MONEY ORDER

CREDIT CARD- VISA MC AMEX # _____

EXP DATE _____ VARIFICATION CODE _____

By signing this form I hereby authorize English Riding Supply to use the above credit card to process my order:

_____ Date _____

***** Please note that the damaged helmet MUST be sent back to English Riding Supply to receive the discounted replacement.**

FOR OFFICE USE ONLY:

DATE OF RETURN _____ ORDER# _____

AUTHORIZATION NUMBER FOR CC USE _____